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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: James J. Crow, Dennis L. Parker
Assignee: Motive, Inc.
Title: DISTRIBUTED SERVICES ARCHITECTURE THROUGH USE OF A
DYNAMIC SERVICE POINT MAP
Serial No.: 09/542,273 Filed: April 4, 2000
Examiner: L. Wang Group Art Unit: 2155
Docket No.: MTV0016US

Austin, Texas
July 20, 2005

Mail Stop RCE
Commissioner for Patents
P. O. Box 1450
Alexandria, VA 22313-1450

REQUEST FOR CONTINUED EXAMINATION (RCE)

Dear Sir:

This is a Request for Continued Examination (RCE) under 37 C.F.R. § 1.114 of the above-identified application. Please consider and enter the amendments set forth in the Preliminary Amendment, which is being submitted with this request.

The RCE fee required under 37 C.F.R. § 1.17(e) is authorized in an accompanying transmittal letter. Applicants respectfully request issuance of a Notice of Allowance in light of the amendments set forth in the Preliminary Amendment.

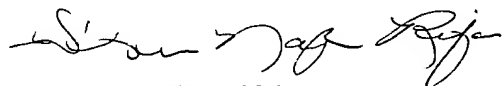
Please contact the undersigned attorney with any questions concerning this request or the above-identified patent application.

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: Mail Stop RCE, Commissioner for Patents, P. O. Box 1450, Alexandria, VA 22313-1450, on July 20, 2005.


Attorney for Applicants

7/20/05
Date of Signature

Respectfully submitted,



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